

STUDY ON DEVELOPMENT OF ELECTRONIC HEALTH DATA SECURITY POLICY

QUESTIONNAIRE

Name of Resource Person: Mr. Subhash Chandra Sarker	
Designation: Additional Secretary, Discipline and Nursing Wings	
Name of Institute: Ministry of Health	
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Some general questions on Electronic Health Data Security Policy	
1. Is there any specific policy on electronic health data security or health data privacy related policy in Bangladesh?	No there is no health data security policy in Bangladesh.
2. Is there any electronic health data security policy used in your institute?	As Ministry does not enter any patient's data. Therefore, it's not required here to maintain any security policy.
3. Is there any necessity to have electronic health data security policy? Yes/no: If yes then why? .	Yes it's very necessary to develop a policy for electronic health data security. It should be as international standard
4. Which issues should be covered in this policy?	<ul style="list-style-type: none"> - There should be policy for punishment on data leakage - AIDS patient should have special policy as like developed country - Any information that can humiliate anyone, should not be exposed - Sometimes family members of patients with Mental Disorder or Autistic don't like to disclose their information to others. This type of cases should be considered in policy. - Transgender community- their electronic information should also be secured
5. Your opinion: .	Though his Institute has no electronic health data but he has lots of experience regarding this. He studied in UK and also visited many developed countries where he saw that patients electronic information were so secured that even sometimes patient's parents were not informed. He wants policy in Bangladesh should be as like as International standard policy. But there should be access on data with de identifying information for any research purpose after taking permission from authority.
Notes:	

STUDY ON DEVELOPMENT OF ELECTRONIC HEALTH DATA SECURITY POLICY

QUESTIONNAIRE

Name of Resource Person: Ahmed Swapan Mahmud	
Designation: Executive Director and founder of VOICE	
Name of Institute: VOICE	
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Some general questions on Electronic Health Data Security Policy	
1. Is there any specific policy on electronic health data security or health data privacy related policy in Bangladesh?	There is no specific policy on electronic health data security or health data privacy related policy in Bangladesh. In right to information law number 7 there is privacy policy to secure information of public. But there are no enforces in physic of this law.
2. Is there any electronic health data security policy used in your institute?	No, there is no electronic health data security policy used in his institute. Because it's not a Health Center, so it's not applicable for his institute. But he worked for personal information privacy policy for eight years where health data privacy policy was a part of it.
3. Is there any necessity to have electronic health data security policy? Yes/no: If yes then why?	Yes, it's necessary to have electronic health data security policy in our country. Because, many health institute are misusing those personal health information for their research which is illegal. They have to take consent from those people whose health information they are using for their several purposes. Because many people don't get hospitality from any person for their demise disease
4. Which issues should be covered in this policy?	Electronic information's must be safe at third hand that no one can abuse it in any other way. If anyone tried to misuse personal health data information without our consent we can take step through a legal option by this privacy policy.
5. Your opinion:	Health information is very sensitive issue for both men and women. So every health research institute must use their internal privacy policy first. It has to be ensured that the patient's information is protected in their institute. At least Health Institutes will have their own policy for electronic health data if there is no national policy exists.
Notes:	

STUDY ON DEVELOPMENT OF ELECTRONIC HEALTH DATA SECURITY POLICY

QUESTIONNAIRE

Name of Resource Person: Syed Borhan Kabir	
Designation: Chairman	
Name of Institute: Creative Media limited	
Institute address: Dhaka Dhanmondi	
Contact No:	
e-mail: info@crearivemediabd.com	
Some general questions on Electronic Health Data Security Policy	
1. Is there any specific policy on electronic health data security or health data privacy related policy in Bangladesh?	No
2. Is there any electronic health data security policy used in your institute?	No, there is no electronic health data security policy used in his institute. As this organization deals with media related works.
3. Is there any necessity to have electronic health data security policy? Yes/no: If yes then why?	Yes, electronic health data is important in our country. Cause, if anyone have infectious disease in an institute then other people may take leave to not be effected by this. It is an infertile damage for that institute. If only the affected person knows about his/her disease he can take treatment and back to work without any hesitate. If this policy work then people can feel safe that his/her data is secured and also he can go through this policy if he notices something wrong with his privacy then he can goes for legal action.
4. Which issues should be covered in this policy?	<ul style="list-style-type: none">- Especially sensitive disease like AIDS, Cancer or hepatitis B should take extra privacy through this policy.- Every person who will be dealing with these electronic health data must be oriented, well trained and sensible about security of others health privacy.- Many online pathological reports we get through internet. If this link hacked then their privacy should be injured. So, internet security must be strong enough on this.- Server should be well secured from hackers otherwise hackers might blackmail.
5. Your opinion:	All health service provider should be well trained on protection of health data and online data must be highly protected .
Notes:	

STUDY ON DEVELOPMENT OF ELECTRONIC HEALTH DATA SECURITY POLICY

QUESTIONNAIRE

Name of Resource Person: Munir Hasan	
Designation: Coordinator, Youth Program	
Name of Institute: Prothom Alo Newspaper	
Institute address: Dhaka	
Contact No:	
e-mail:	
Some general questions on Electronic Health Data Security Policy	
1. Is there any specific policy on electronic health data security or health data privacy related policy in Bangladesh?	No
2. Is there any electronic health data security policy used in your institute?	No, there is no electronic health data security policy used in his institute. As this organization deals with news.
3. Is there any necessity to have electronic health data security policy? Yes/no: If yes then why?	<p>-Yes, electronic health data is important in our country. Data is our future. We can create an area based health map through this health data. By this we can come to know about the common disease of an area and find out the easy solution of this. We can also prevent them too as well.</p> <p>-Patients can feel safe and expose their problems freely to health instructor if they can trust doctors and health service provider. But if this health map leaked for any purpose it can create a great problem. So, it must be highly protected with good data program.</p> <p>- Prevention can be taken through analysis of electronic health data and can save expenses for curative treatment.</p>
4. Which issues should be covered in this policy?	- In this policy emphasis should be given more on Health rather than Technology. Health is major here. Technology is a part of health here.
5. Your opinion:	Face to face or by electronic based treatment we have to keep an eye to health CONDITION of a patient. Health should be given the first priority here. We have to remind that it is a health data security policy; not a health data IT security policy.
Notes:	

STUDY ON DEVELOPMENT OF ELECTRONIC HEALTH DATA SECURITY POLICY

QUESTIONNAIRE

Name of Resource Person: Prof. Dr. Kamrul Hasan Khan	
Designation: Vice Chancellor	
Name of Institute: Bangabandhu Sheikh Mujib Medical University (BSMMU)	
Institute address: Shahbagh, Dhaka	
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Some general questions on Electronic Health Data Security Policy	
1. Is there any specific policy on electronic health data security or health data privacy related policy in Bangladesh?	-- No, we don't have any policy on electronic health data security. We have some patient privacy policy.
2. Is there any electronic health data security policy used in your institute?	-- No we don't have any health data security policy in our institute. --We have our internal policy for Doctor-patient relationship and privacy policy. But those policies also do not maintain properly.
3. Is there any necessity to have electronic health data security policy? Yes/no: If yes then why?	-- Yes it is very much essential and urgently required to have electronic health data security policy in our country. --Automation of health data has been started in our institute and many others hospitals. But there is no policy. We shared patient's private diseases or other information to others. These practices should be restricted.
4. Which issues should be covered in this policy?	-- Patient privacy should be maintained. Even there should be a policy to give hard copies of patient information. --If anyone wants to do research on patient's data, he/she should take prior consent from respective patient. --There should be flexibility for researcher after taking consent from authority.
5. Your opinion:	--Bangladesh has lack of monitoring and supervision on any policy deployment. --Only policy development will not secure patient privacy but it should be monitor and supervise strongly. --There must be enough skilled manpower to monitor policy deployment.
Notes: BSMMU strongly recommend and it is a requirement by the doctors that there must be a policy for electronic health data security. BSMMU will help where and whenever required to develop such policy.	

STUDY ON DEVELOPMENT OF ELECTRONIC HEALTH DATA SECURITY POLICY

QUESTIONNAIRE

Name of Resource Person: Mustafa Jabbar	
Designation: Chief Executive Officer of Ananda Computers, He is leading the ICT industry as the President of Bangladesh Computer Samity, the national ICT organization of Bangladesh.	
Name of Institute: Ananda Computers	
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Some general questions on Electronic Health Data Security Policy	
1. Is there any specific policy on electronic health data security or health data privacy related policy in Bangladesh?	--No there is no health data security policy in Bangladesh.
2. Is there any electronic health data security policy used in your institute?	--As IT institute they have no privacy health data. Therefore, it's not required here to maintain any security policy
3. Is there any necessity to have electronic health data security policy? Yes/no: If yes then why?	--Yes it's very necessary to develop a policy for electronic health data security in Bangladesh. Because we are in an age of digital civilization. So, everything must be observed under digital process. Health data should be entered electronically. Thus, data privacy policy is essential for us.
4. Which issues should be covered in this policy?	<p>-- Any kind of information either demographic or health of a patient must be maintained under this policy to make secure their privacy. If any personal health information is leaked by someone it has a major chance to abuse by others.</p> <p>-- In our country doctors usually share patient's problem to their guardian/relatives. But I think health information's only could be shared with those to whom patient would like to give an access or feel safe to share even if it is simple common cold disease.</p>
5. Your opinion:	<p>-- Its a matter of overall privacy of our daily life. So, work for a whole privacy policy indeed. Health is also a part of privacy. It also in our constitution to protect our private information.</p> <p>-- There should be policy for punishment on data leakage</p> <p>-- There must be a law to take a legal action if any privacy leaked. Policy followed by law. So, have to make a commission which can handle the privacy policy. Only policy development will not be enough. There must be a Commission where people can go to complain if their privacy has been disclosed.</p>
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STUDY ON DEVELOPMENT OF ELECTRONIC HEALTH DATA SECURITY POLICY

QUESTIONNAIRE

Name of Resource Person: Dr. Richard R. Love	
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Some general questions on Electronic Health Data Security Policy	
1. Is there any specific policy on electronic health data security or health data privacy related policy in your country? Tell us briefly about it.	<p>-- Yes we do have Federal Govt. policy named Health Insurance Portability and Accountability Act (HIPAA). In USA through this policy, Government collects and save the data of people's health information.</p> <p>-- HIPPA rules and regulation is mandatory for any type of health data maintained in each health institute in USA.</p> <p>HIPPA is strictly maintained by all Health Care Providers.</p> <p>But it's backward is that when a patient wants to transfer his/her electronic medical data to another Health Institute or if any patient requires duplicate pathology reports then it becomes a great hassle. For this hospital charges a big amount of money and also take long time. The whole procedure is very lengthy and makes people frustrated. Individual health institute has made some own privacy policy because of earn some extra money from patients.</p> <p>On the other hand if doctors want to get access for data for any research purpose, they have to pay huge amount of money and also have go through a lengthy procedure. They have to take consent from each patient to use their electronic medical data which is a quite a tough job.</p>
2. Is there any electronic health data security policy used in your institute?	<p>--In my current University, there is no relation with electronic health data. But when I was in University of Wisconsin and OHIO State University, Health Insurance Portability and Accountability Act (HIPAA) was maintained there. Individually this act applied on every institute there. When any patient was admitted there, consent paper was signed at a time for any research purpose.</p>
3. Is there any necessity to have electronic health data security policy? Yes/no: If yes then why?	<p>--Yes, it is necessary to have electronic health data privacy policy in Bangladesh. But It should be easy and flexible policy with a strict security system which will ensure prevention of health information leakage without the permission of patients.</p> <p>Doctor's must have ideas about the policy and also patients get to know what going to happen with their health information's.</p>
4. Which issues should be covered in this policy?	<p>--Patients will personally choose about giving access to others about their health information.</p> <p>-- Researcher will get access to data for any research purpose</p> <p>-- Both doctor and patient must have ideas about the Policy Acts</p> <p>-- Health data transfer should be done easily and with free of charge</p>
5. Your opinion:	<p>--Not only in black and white policy; need implementation in field level as well. Need a monitoring system on this policy.</p> <p>No extra charge should be ascribing to patients for saving health data from the health research institute as well.</p>
Notes:	

STUDY ON DEVELOPMENT OF ELECTRONIC HEALTH DATA SECURITY POLICY

QUESTIONNAIRE

Name of Resource Person: Mahruk Mohiuddin	
Designation: Health Communication Consultant	
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e-mail:	
Some general questions on Electronic Health Data Security Policy	
1. Is there any specific policy on electronic health data security or health data privacy related policy in Bangladesh?	--No as far I know there is no specific policy related to electronic health data in our country.
2. Is there any electronic health data security policy used in your institute?	--No
3. Is there any necessity to have electronic health data security policy? Yes/no: If yes then why?	--Yes, it is necessary to have electronic health data privacy policy in Bangladesh. -- Health Data is a private issue. Hence it should be securely protected from leakage.
4. Which issues should be covered in this policy?	--It should be kept in mind that culture of Bangladesh is completely different from western country. Here people do not accept easily any rules and regulation. All are used to share one's disease to others. Therefore, policy should be made following cultural context of Bangladesh. -- Before implementing policy Bangladesh people need behavioral change. -- Both doctor and patient must have ideas about the Policy Acts. Doctor should take oath to keep this electronic health data secured.
5. Your opinion:	--If the doctors and nurses or who will deal with the data entry are not sensitized with this policy then this policy development would be useless rather valueless. Health Care Provider should take the ethical responsibility from disclosure of any health data.
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STUDY ON DEVELOPMENT OF ELECTRONIC HEALTH DATA SECURITY POLICY

QUESTIONNAIRE

Name of Resource Person: Dr. Md. Istiak Sobhan	
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Some general questions on Electronic Health Data Security Policy	
1. Is there any specific policy on electronic health data security or health data privacy related policy in Bangladesh?	--No. I have no idea about any health data security policy whether exist in Bangladesh or not.
2. Is there any electronic health data security policy used in your institute?	--Yes. World Bank has its own health privacy policy, which is highly secured. Only employees and the organization have the access to survey on it. It is intranet and not available in internet.
3. Is there any necessity to have electronic health data security policy? Yes/no: If yes then why?	--Yes, of course it is necessary to have electronic health data privacy policy in our country. Every people have their own privacy and they have the right to keep it private. Health is a part of privacy also. In our country patients are hostage to brokers in hospital ground. If this policy successfully consists and applied in our country, a huge number of patients will be protected from the harassment of those hostages and can confirm their proper treatment.
4. Which issues should be covered in this policy?	--This policy must be accepted by all health care providers. --It must be specified to whom we can give the data access. --If any patient wants to change their doctor or health organization, there must have an opportunity to move their data easily without charge.
5. Your opinion:	-- Data must be highly protected with high secured process. -- A monitoring team must be created for the full infliction of this policy terms in every hospital. -- To each level of people must have the acceptability of the policy terms and have to abide by the rules of the policy.
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STUDY ON DEVELOPMENT OF ELECTRONIC HEALTH DATA SECURITY POLICY

QUESTIONNAIRE

Name of Resource Person: Shabnam Ferdousi	
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Some general questions on Electronic Health Data Security Policy	
1. Is there any specific policy on electronic health data security or health data privacy related policy in Bangladesh?	-- No, there is no policy related to electronic health data in our country.
2. Is there any electronic health data security policy used in your institute?	-- No
3. Is there any necessity to have electronic health data security policy? Yes/no: If yes then why?	--Yes, it is necessary to have electronic health data privacy policy in Bangladesh. -- Health Data is a private issue. It should not be shared with others. I want to handle my health problem by myself. I don't want to share my problem with any one even with my father. As it will unnecessary might give tension to others. Electronic Health Data must be confidential.
4. Which issues should be covered in this policy?	-- Sense of privacy is absent in our society. We should integrate this policy with our National Health system. -- To develop this policy we should go through some consultative process to take opinion how we could integrate this policy to our health system -- AIDS patient should have separate policy especially for female. As females are always the sufferers. Though they get this virus from their husband but society doesn't believe but give them course that she is characterless. -- People in our country don't like female media journalist also. If they got any type of disease in female organ or sexually transmitted disease, society will believe that she has problem in character.
5. Your opinion:	-- Electronic Health Data privacy should be maintained from senior citizen to newborn baby.
Notes:	